Sean Hower

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Objective	**Technical Writer / Online Help Developer**
Qualifications	Proven experience in the following areas: •Large document project management •Procedural and tutorial focused documentation •Digital graphics and art layout •Online help development •Adapts easily to rapidly changing environments, learns quickly, accepts challenges

Skills

General	Software	Technology
•Interviewing	•RoboHelp	•HTML
•Editing	•ForeHelp	•CSS
•Research	•FrameMaker	•XHTML
•Government Procedures	•Microsoft Office	•XML
•Desktop publishing	•Photoshop	•XSL
•Videography	•GIMP	•PDF
•Anthropology	•Visio	•SQL
•Linguistics	•Animation: Master	•JavaScript
•Japanese	•Dreamweaver	•VB.NET
	•Homesite	•Relational databases
	•Web Matrix	•OOP
	•Flash	•Wireless networks
	•SnagIt	•.NET framework

Work Experience

11/2000-Present   Hansen Information Technologies   Sacramento, CA

Technical Writer
•Researched and produced online documentation for database front-end software using RoboHelp
•Documented data structure with Visio
•Designed, researched and produced installation, setup, and user guides for portal and mobile e-Government solutions with Word and RoboHelp
•Designed, researched and produced web-based help system using XHTML, JavaScript and XML
•Designed department templates for electronic documentation with Word
•Designed and implemented department intranet site

06/1999-11/2000   Play Incorporated   Rancho Cordova, CA

Technical Writer
•Researched, designed, and produced a 500 page manual for 3D graphics software under a tight deadline with FrameMaker and PhotoShop
•Researched, designed and produced online help prototype with ForeHelp, Animation: Master and Flash for 3D graphics software
•Researched and produced design specs for internal use with Word
•Designed and produced end user online documentation for 3D graphics pack with RoboHelp and Homesite
•Converted manuals prepared in FrameMaker to PDF
•Updated online documentation for all company products using in-house code
•Designed and implemented first draft department style guideline

	7/2000	Campus Engine	Folsom, CA

Technical Writer
- Researched and produced end user documentation for email server administration software using Word
- Researched and produced end user documentation for internet messaging software using Word

Volunteer Experience	2002	Lidium Online

Editor and Layout Specialist
- Designed and implemented templates for game manual using Word and FrameMaker
- Edited game manual
- Participated in site-wide redesign with an international team

Education	1994-1999	University of Kansas	Lawrence, KS

Bachelors of Arts in anthropology and linguistics
- Graduated top 10% of class
- Honors in anthropology
- Member of Phi Beta Kappa honors society
- Fluent in Japanese

Interests
- Writing and publishing
  (see http://hokum.freehomepage.com/Content/AboutMe/About_Pubs.html)
- Web development and writing related site at http://hokum.freehomepage.com
- "Notes from the Cubicle" technical writing column
- 3D graphics and graphic art
- Social studies and theory
- Anthropology
- Linguistics
- Japanese language, culture and society